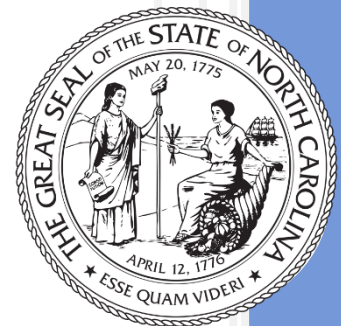


COMMUNITY RESOURCE ASSISTANCE GUIDE

Craven County, NC

North Carolina Division of Workforce Solutions



1/29/2025

COMMUNITY RESOURCE ASSISTANCE GUIDE

Craven County, NC

Agricultural Services

Agency Name: NC Cooperative Extension – Craven County Center
Address: 300 Industrial Drive, New Bern, NC 28562
Phone: 252.633.1477
Fax: 252.633.2120
Website: craven.ces.ncsu.edu
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Partners with communities to deliver education and technology that enrich the lives, land, and economy of North Carolinians.

Agency Name: USDA North Carolina Farm Service Agency
Address: 304 Industrial Drive, New Bern, NC 28562
Phone: 252.637.3567 Ext. 2
Fax: 844.325.6900
Email: amy.coffey@usda.gov
Website: www.fsa.usda.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: Aerial photography, disaster assistance programs, conservation programs, agricultural risk coverage & price loss coverage, energy programs, farm loan programs, farm reconstitutions, public affairs, and outreach services.

Agency Name: Veterans Employment Base Camp & Organic Garden
Address: 1235 Pollock Street, New Bern, NC 28560
Phone: 252.617.2848
Email: lovayw@gmail.com
Website: www.vebcognc.org
Service(s) Offered: Advocates for the socially disadvantaged and veterans who are looking to agriculture as a source of income and a pathway out of the employment challenges in NC. Offers fresh produce for those in need.

Business Services

Agency Name: City of Havelock
Address: 1 Governmental Ave
Phone: 252.444.6433
Website: www.havelocknc.us
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Responsible for reviewing all types of development proposals and their permit applications. Also, we are accountable for carrying out building and zoning inspections daily to ensure structures are safe and meet State Building Code standards.



Agency Name: **City of New Bern Economic Development**
Address: 300 Pollock Street, New Bern, NC 25862
Phone: 252.639.7580
Website: www.newbernnc.gov
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Improves housing conditions, public facilities, and enhance the quality of life for residents, with emphasis on our community’s economy and its commercial areas. Committed to bringing new business to New Bern while working with existing businesses to ensure their success.

Agency Name: **Craven County Economic Development/Craven 100 Alliance (C1A)**
Address: 406 Craven Street, New Bern, NC 28560
Phone: 252.633.5300
Fax: 252.637.0526
Email: jwood@cravencountync.gov
Website: www.cravenbusiness.com
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Advance the economic interests of Craven County. With investments from the private sector, Craven County, the City of New Bern and the City of Havelock, the C1A has a track record of moving the economy forward in Craven County by investing in infrastructure, real estate and companies directly.

Agency Name: **Eastern Carolina Workforce Development Board**
Address: 1341 S. Glenburnie Road, New Bern, NC 28562
Phone: 252.636.6901
Fax: 252.638.3569
Email: admin@ecwdb.org
Website: www.ecwdb.org
Hours of Operation: Monday – Friday from 9am-5pm
Service(s) Offered: Collaborated with local businesses, government, and education partners to develop effective programs and services which improve the workforce.

Agency Name: **Havelock Chamber of Commerce**
Address: 201 Tourist Center Drive, Havelock, NC 28532
Phone: 252.447.1101
Email: director@havelockchamber.org
Website: havelockchamber.org
Hours of Operations: Monday – Friday from 9am-4pm
Service(s) Offered: Strengthens and promotes business in the Havelock region to facilitate a robust economic and community environment. We provide a platform for businesses to come together to work towards common goals and serve as a collective voice to advocate business issues.

Agency Name: **New Bern Chamber of Commerce**
Address: 316 S. Front Street, New Bern, NC 28563
Phone: 252.637.3111
Email: kroberts@newbernchamber.com
Website: www.newbernchamber.com
Hours of Operation: Monday – Friday from 9am-5pm

Service(s) Offered: Cultivates economic stability for the local community by partnering with local businesses to promote and engage its members so they are positioned not only to succeed but thrive. We are a membership organization that serves to support and engage the business community in an effort to build a healthy and sustainable community where business and commerce continue to grow and flourish.

Childcare/Youth Services

Agency Name: **Boys & Girls Clubs of the Coastal Plain – Craven County Clubs**
Address: Havelock Unit, 199 Webb Blvd., Havelock, NC 28532
Phone: 844.440.2717 Ext. 8710
Address: New Bern Teen Center, 1203 Queen Street, New Bern, NC 28562
Phone: 844.440.2717 Ext. 8750
Address: J. T. Barber Elementary Unit, 1700 Cobb Street, New Bern, NC 28562
Phone: 252.723.6873
Website: www.bgccp.com
Hours of Operation: Monday - Friday - After-school - 3 pm - 6 pm & Summer - 7 am - 5:30 pm
Service(s) Offered: Offers young people 6 to 18 of age what they need most: Staff members who are role models and who respect and listen to them, a safe environment where they can be themselves and have fun; and constructive activities to channel their youthful energy. Offers programming in Education, Leadership & Service, Health & Wellness, the Arts, Sport & Recreation & Workforce Readiness.

Agency Name: **Carolina Therapy Connection**
Address: 609 McCarthy Blvd., New Bern, NC 28562
Phone: 252.341.9944
Fax: 252.439.0957
Website: carolinatherapyconnection.com
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: We offer a wide range of pediatric and mental wellness services to support children, teens, and adults. Our pediatric services include Occupational Therapy, which focuses on improving fine motor skills, sensory processing, and everyday functional abilities; Speech Therapy, supporting communication skills, speech development, feeding, and swallowing challenges; Physical Therapy, addressing gross motor skills, coordination, balance, and mobility needs; and Feeding Therapy, designed to help children with feeding disorders, picky eating, and oral motor challenges. We also provide educational services, such as tutoring and educational testing, for preschool-age children through adolescence.



Agency Name: **Children’s Developmental Services Agency**
Address: 2842 Neuse Blvd., New Bern, NC 28560
Phone: 252.514.4770
Fax: 252.514.4773
Email: james.burns@dhhs.nc.gov
Website: www.ncdhhs.gov/itp-beearly
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: The New Bern Children's Developmental Services Agency (CDSA) is the local lead agency for the North Carolina Infant-Toddler Program (NCITP) for families that live in Carteret, Craven, Jones, Lenoir, Onslow, and Pamlico Counties. The NCITP is the early intervention program in North Carolina and provides support for families and their children, birth to three who have a concern about their child’s development.

Agency Name: **Coastal Community Action**
Address: 303 McQueen Avenue, Newport, NC 28570
Phone: 252.223.1630
Fax: 252.223.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday – Fridays from 8am-5pm
Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

Agency Name: **Craven County Child Support Agency**
Address: 403 George Street, Ste. 200, New Bern, NC 28560
Phone: 252.635.3600
Fax: 252.514.4872
Call Center: **800.992.9457**
Website: ncchildsupport.ncdhhs.gov
Service(s) Offered: North Carolina Child Support Services are available to parents and/or nonparent caretakers of minor children. Services include the following: location, establishment of paternity, establishment or modifying of child support orders, enforcement of child support orders, collection and processing of child support ordered payments.

Agency Name: **Craven County Partners in Education (PIE)**
Address: 3600 Trent Road, New Bern, NC 28562
Phone: 252.514.6321
Fax: 252.514.6351
Website: cravenpartners.com
Hours of Operation: Monday – Friday from 8am-4pm
Services(s) Offered: Committed to: (1) Enhancing the educational experience of teachers and students through classroom grants; (2) Focusing on evolving and specific needs of individual classrooms; (3) Partnering with businesses, community leaders, and educators for financial support; and (4) Passionate about creating opportunities for students and teachers that enable us to offer quality programs.



Agency Name: **Craven Smart Start, Inc.**
Address: 2111-F Neuse Boulevard, New Bern, NC 28560
Phone: 252.636.3198
Fax: 252.672.5922
Email: pmoore@cravensmartstart.org
Website: www.cravensmartstart.org
Hours of Operation: Monday – Thursday from 8am-5pm (Closed to the public on Fridays)
Service(s) Offered: Provides programs and services for the youngest citizens and their families of Craven County. Services include Child Care Resource & Referral Services, Child Care Subsidy, Community Outreach, Family Literacy Program, NC Prekindergarten Program, WAGES\$ Project, Raising A Reader Program, and the Dolly Parton’s Imagination Library.

Agency Name: **Department of Social Services – Craven County**
Address: 2818 Neuse Boulevard, New Bern, NC 28561
Phone: 252.636.4900
Fax: 252.636.4946
Emergency Phone: **252.633.2357**
Email: cravencountydss@cravencountync.gov
Website: www.cravencountync.gov/275/Social-Services
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Offers Protective Services for Children, Foster Care, Adoptions, Crisis Intervention, Adult Protective Services, Rest Home Monitoring, In Home Care, Medicaid, Food Stamps, Work First Cash Assistance, Work First Employment Services, Energy Assistance; Subsidized day care, and services for Seniors over 60 with a congregate meal site, meals on wheels, and health promotion activities.

Agency Name: **Marine and Family Programs**
Address: MCAS Cherry Point
Phone: 252.466.4401
Email: Sandra.langlois@usmc.mil
Website: www.mccscherrypoint.com
Services: We strive to provide our Marines, Sailors, and Families with a comprehensive body of programs and services that are designed to enhance quality of life, education, resilience, behavioral health, and overall family readiness. Services include community counseling, victim and family advocacy, new parent support, personal and professional development, deployment support, life skills classes, and health and fitness.

Agency Name: **Mediation Center of Eastern Carolina (MCEC)**
Address: 233 Middle Street, Suite 208, New Bern, NC 28563
Phone: 252.633.2538
Website: mceconline.org
Service(s): We are a 501 c3 regional nonprofit organization serving multiple counties in eastern North Carolina. We provide mediation, conflict resolution, skill-building, and mentoring services as well as training and facilitation. All offices offer Mediation Services, Anger Management Skill Development, & Restorative Justice Practices. Also, we offer Girls Empowered/Men of Merit, Drugs End All Dreams (D.E.A.D.), and Teen Court.



Clothing/Furniture

Agency Name: **Goodwill Industries of Eastern North Carolina, Inc.**
Address: 560 McCarthy Boulevard, New Bern, NC 28562
Phone: 252.635.4846
Website: www.gcfglobal.org
Hours of Operation: Monday – Friday from 9am-8pm, Saturdays 9am-6pm & Sundays 12-6pm
Service(s) Offered: Retail store, clothing and other items at low cost.

Agency Name: **Helping Hands Boutique**
Address: 2403 Trent Road, New Bern, NC 28562
Phone: 252.633.6305
Email: Helpinghandsboutiquenbern@gmail.com
Website: helpinghandsboutique.com
Hours of Operation: Tuesday-Friday from 10am-6am & Saturdays from 10am-4pm
Service(s) Offered: Retail store, clothing, and other items at low cost.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563 (Use Cypress Street to Access Client Services; Use Guion Street for Clothing Donations or Visit Clothing Boutique)
Phone: 252.633.2767 Ext. 1
Email: khenderson@rcsnewbern.com for Client Services;
jzerilli@rcsnewbern.com for Donations & Clothing Boutique
Website: www.rcsnewbern.com
Hours of Operation: Client Services & Donations Monday-Friday 9a-4pm; Clothing Boutique Tuesday-Thursday, 10am-2pm
Service(s) Offered: Clothing Assistance: For those experiencing clothing insecurity and/or emergencies, we offer clothing vouchers. Clients should report to Client Services using the Cypress Street entrance for intake and to receive a voucher. The voucher can then be redeemed at our Clothing Boutique. For community members seeking affordable and dignified access to clothing, our boutique is open to the public.

Agency Name: **ReStore - Habitat for Humanity of Craven County**
Address: 930 Pollock Street, New Bern, NC 28562
Phone: 252.633.5512
Website: www.cravencountyhabitat.org
Hours of Operation: Tuesday – Saturday from 9am-5pm
Service(s) Offered: Retail store, clothing, and other items at low cost.

Agency Name: **Salvation Army Family Store – New Bern**
Address: 310 Queen Street, New Bern, NC 28560
Phone: 252.633.3921
Fax: 252.637.7943
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Saturday from 9am-4:30pm (Except holidays)
Service(s) Offered: Retail store, clothing and other items at low or no cost.



Agency Name: **Salvation Army Family Store - Havelock**
Address: 1228 E. Main Street, Havelock, NC 28532
Phone: 252.652.7166
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Saturday from 9am-4:30pm (Except holidays)
Service(s) Offered: Retail store, clothing, and other items at low or no cost.

Agency Name: **Vanceboro Christian Help Center**
Address: 411 White Street, Vanceboro, NC 28586
Phone: 252.244.1141
Email: Vchcenter@gmail.com
Hours of Operation: Mondays, Wednesdays & Fridays from 8am-12pm
Service(s) Offered: Dedicated to improving live of our neighbors and community through weekly pantry service. In addition, we managed a Thrift Store with slightly used clothing and household items for a minimal donation.

Disaster/Emergency Services

Agency Name: **American Red Cross – Coastal Carolina Chapter**
Address: 35 Shoreline Drive, New Bern, NC 28562
Phone: 252.637.3405
Emergency Services **877.272.7337**
Website: www.redcross.org
Hours of Operation: Call for an appointment (Except holidays)
Service(s) Offered: Prevents and alleviates human suffering in the face of emergencies. Services include shelter, food, emotional support to victims of disaster; teach life-saving skills; provide international humanitarian aid and support military members and their families. They serve the communities of Brunswick, Carteret, Columbus, Craven, Duplin, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, and Wayne Counties.

Agency Name: **Coastal Carolina Disaster Resiliency Agency (CCDRA)**
Address: 2010 Old Cherry Point Road, New Bern, NC 28560
Phone: 252.571.2976
Email: info@ccdranc.org
Website: ccdranc.org
Hours of Operation: Call for an appointment
Service(s) Offered: Mission is to empower, recover and build stronger, more resilient communities. CCDRA aims to support households impacted by disasters to recover and rebuild. CCDRA provides case management, education, resources, and financial assistance to households struggling with recovery and rebuilding needs through its statewide community collaboration and “Resource Table”. A dedicated team of staff and volunteers carries out this mission.



Agency Name: Salvation Army
Address: 1420 Rhem Avenue, New Bern, NC 28560
Phone: 252.637.2277
Fax: 252.637.7943
Email: sara.kratz@uss.salvationarmy.org
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Thursday from 8:30am-11:30pm & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Provides disaster/emergency services.

Domestic Violence/Sexual Assault

Agency Name: Coastal Center for Hope & Healing
Address: 2403 Trent Road, New Bern, NC 28562
Phone: 252.638.4509
Fax: 252.638.1298
24-Hour Crisis Line: 252.638.5995
Email: cwsdirector@coastalwomensshelter.net
Website: www.coastalwomensshelter.org
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: Offer a comprehensive program to assist victims of abuse and sexual violence to Craven, Jones, and Pamlico Counties. Services include a 24/7 crisis line, a safe house, court advocacy services, support groups, and crisis counseling.

Education/Training

Agency Name: Craven Community College
Address: 800 College Court, New Bern, NC 28562
Phone: 252.638.7200
Fax: 252.638.4232
Website: www.cravenc.edu
Hours of Operation: Monday – Thursday from 8am-5pm /Friday 8am-12pm (Regular Hours)
Monday – Thursday from 7:30am-5pm (Summer Operating Hours)
Service(s) Offered: Academic Programs including University Transfer, Career Programs and Health Programs, Distance Learning, Community Enrichment Programs, Workforce Development Programs, Career and College Promise (Dual Enrollment for High School Students), Craven Early College, Corporate and Continuing Education Training, Job Readiness Bootcamp, ED2Go Online Training Courses, High School Equivalency, English as a Second Language, Transitions Academy. Offering online and evening classes.

Agency Name: Craven Community College - Havelock
Address: 305 Cunningham Boulevard, Havelock, NC 28532
Phone: 252.444.6005
Website: www.cravenc.edu
Hours of Operation: Monday – Thursday from 8am-5pm /Friday 8am-12pm (Regular Hours)
Monday – Thursday from 7:30am-5pm (Summer Operating Hours)
Service(s) Offered: Academic Programs including University Transfer, Career Programs and Health Programs, Distance Learning, Community Enrichment Programs, Workforce Development Programs, Career and College Promise (Dual



Enrollment for High School Students), Craven Early College, Corporate and Continuing Education Training, Job Readiness Bootcamp, ED2Go Online Training Courses, High School Equivalency, English as a Second Language, Transitions Academy. Offering online and evening classes.

Agency Name: **Craven Community College – VOLT Center**
Address: 205 First Street, New Bern, NC 28562
Phone: 252.633.0857
Fax: 252.514.9480
Website: cravencc.edu/volt
Hours of Operation: Monday – Thursday from 8am-5pm | Friday 8am-12pm (Regular Hours)
Monday – Thursday from 7:30am-5pm (Summer Operating Hours)
Service(s) Offered: Offers hands-on learning in various trades. Classes include Bartending, Carpentry, Diesel Systems Technology, Electrical, Forklift Operation, Hospitality, HVAC, Plumbing, Small Engine Repair, and Welding. Also, it is the site for the law enforcement simulation training & Small Business Center. Offers evening classes Monday – Thursday.

Agency Name: **Craven County Schools**
Address: 3600 Trent Road, New Bern, NC 28562
Phone: 252.514.6300
Fax: 252.514.6351
Website: www.cravenk12.org
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Public education system that challenges all students as learners and prepares them to imagine & create a successful life.

Agency Name: **Craven Literacy Council**
Address: 2507-A Neuse Boulevard, New Bern, NC 28562
Phone: 252.637.8079
Fax: 252.636.2603
Website: www.cravenliteracy.org
Hours of Operation: Monday – Thursday from 9am-3pm (Except holidays)
Other hours by appointment
Service(s) Offered: Basic Literacy and English Language Instruction, Math Competency, Skills Related to Computers and Employment, Test-Taking Preparedness for the GED, US Citizenship, etc. Offer free confidential tutoring for adults in Craven, Jones, and Pamlico counties.

Agency Name: **Eckerd Connects – NextGen**
Address: 2836 Neuse Blvd., New Bern, NC 28562
Phone: 252.514.4828 Ext. 239 or Ext. 229
Mobile: 252.514.5920
Email: crystal.lawerence@ncworks.gov; alfonso.parker@ncworks.gov
Website: eckerd.org
Hours of Operation: Call to schedule an appointment. (Monday – Friday 8am – 5pm)
Service(s) Offered: Provides the best possible opportunity to find a job and keep it for eligible out of school youth between the ages of 16-24.



Agency Name: **Greene Lamp Inc.**
Address: 2836 Neuse Boulevard, New Bern, NC 28562
Phone: 252.514.4828 Ext. 241 or Ext. 231
Mobile: 252.229.5209
Fax: 252.514.4840
Email: duane.clarks@ncworks.gov | jacqueline.pittman-smith@ncworks.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except state holidays)
Service(s) Offered: Offers training services for individuals who are unemployed, who have been laid off due to no fault of their own, low income job seekers and youth (18yrs & older).

Agency Name: **Job Corps**
Address: NCWorks Building, 3101 Bismarck Street, Greenville, NC 27834
Phone: 252.355.9067 Ext. 224
Website: www.jobcorps.gov
Hours of Operation: Call to schedule an appointment. (Monday – Friday 8am – 5pm)
Service(s) Offered: Offers a no-cost education and career technical training program that helps young people ages 16 to 24 improve the quality of their lives through career technical and academic training.

Employment Services

Agency Name: **Easter Seals UCP NC & Virginia**
Address: 2801 Neuse Boulevard, New Bern, NC 28562
Phone: 252.636.6007
Fax: 252.636.3732
Website: www.easterseals.com
Hours of Operation: Monday - Friday from 8:30am-5pm (Except state holidays)
Service(s) Offered: Provide meaningful and exceptional services so children and adults living with disabilities and mental health challenges can live, learn, work and play in their communities. We serve Craven, Jones, and Pamlico Counties.

Agency Name: **NC Division of Employment and Independence for People with Disabilities (EIPD)**
Address: 2832 Neuse Boulevard, New Bern, NC 28562
Phone: 252.649.6720
Fax: 252.649.6721
Toll Free: **877.858.8470**
Website: www.ncdhhs.gov/eipd
Hours of Operation: Monday - Friday from 8am - 5pm (Except holidays)
Service(s) Offered: Offers Supported Employment Services, Job-Seeking Skills Training, Job Placement, and Follow Up, Independent Living Services, Assistive Technology, Client Assistance Program, and Disability Determination Services.



Agency Name: NCWorks Career Center - Craven
Address: 2836 Neuse Boulevard, New Bern, NC 28562
Phone: 252.514.4828
Fax: 252.514.4840
Email: CravenCounty@ncworks.gov
Website: www.ncworks.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except state holidays)
Service(s) Offered: Provides career counseling, resume/interviewing assistance, labor market info, virtual appointments, career assessments and WIOA Training Programs. Offers referrals to community partners i.e. DSS, Craven-Pamlico Re-Entry Services, Coastal Community Action, and others. Career Center has a Computer Resource Center comprised of 11 public computers, free internet, fax, and phone services available for work search purposes.

Agency Name: Personal & Professional Development (Cherry Point)
Address: Bldg. 4335, C Street, Marine Corps Air Station, Cherry Point, NC 28533
Phone: 252.466.4201
Website: www.mccscherrypoint.com
Hours of Operation: Monday – Friday from 7:30am-4:30pm (Except federal holidays)
Service(s) Offered: Provided Federal Employment Services, Free Federal Resumes Workshops, Interview Preparation, & hosts monthly job and education fairs.

Financial/Emergency Services

Agency Name: Catholic Charities
Address: 502 Middle Street, New Bern, NC 28560
Phone: 252.638.2188
Fax: 252.638.2417
Website: www.catholiccharitiesraleigh.org/new-bern/
Hours of Operation: Monday - Thursday from 9am-12pm & 1pm-3pm or by appointment
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and provides referrals for clinical counseling services and other needs we cannot provide to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: Religious Community Services
Address: 919 George Street, New Bern, NC 28563
Phone: 252.633.2767 Ext. 1
Email: khenderson@rcsnewbern.com
Website: www.rcsnewbern.com
Hours of Operation: Monday – Friday from 9am-4pm
Service(s) Offered: We are committed to supporting individuals and families in Craven, Jones, and Pamlico counties experiencing circumstances that have them in need of financial and emergency services. Our comprehensive services include case management, food pantry, prescription assistance, rental assistance, sheltering programs (emergency, family, and veterans), transportation assistance, and utility assistance. We aim to alleviate immediate financial burdens and provide a safety net for those facing emergencies. In addition to these services, we offer Operation Outpost, a mobile food distribution program designed to serve community members facing barriers accessing



pantry services on campus. Operation Outpost operates at varying locations every Wednesday. For the latest locations and hours, please contact our office or visit our website.

Agency Name: **Salvation Army**
Address: 1402 Rhem Avenue, New Bern, NC 28562
Phone: 252.637.2277
Email: sara.kratz@uss.salvationarmy.org
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.

Food Pantries/Community Kitchens

Agency Name: **Food Bank of Central & Eastern North Carolina**
Address: 1702 Red Robin Lane, New Bern, NC 28562
Phone: 252.577.1912
Website: foodbankcenc.org
Hours of Operation: Tuesday-Thursday from 9am-3pm
Service(s) Offered: Distributes food to families who are at or below the poverty line. Serves Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563 ((Use Cypress Street)
Phone: 252.633.2767 Ext. 1 (Food & Pantry) & Ext.3 (Community Kitchen)
Email: khenderson@rcsnewbern.com (Food Pantry) & jzerilli@rcsnewbern.com (Community Kitchen)
Website: www.rcsnewbern.com
Hours of Operation: Food Pantry Monday-Friday 9a-4pm | Community Kitchen Monday-Saturday 10:30am-11:30am, Sunday 9:00am
Service(s) Offered: We are dedicated to addressing food insecurity in our Craven, Jones and Pamlico Counties. Our Food Pantry serves individuals and families experiencing food insecurity by providing grocery orders that include shelf-stable staples, produce, dairy, protein, and other essentials to ensure nutritious meals. Please note that an ID is required to access the pantry services. For those unable to access our campus for Food Pantry services, RCS offers a weekly mobile food distribution program, Operation Outpost. For the latest locations and hours, please contact our office or visit our website. Our Community Kitchen operates 365 days a year, offering lunch Monday through Saturday and breakfast on Sunday. This volunteer-led program is open to the public, and no identification or requirements are needed to access the balanced, nutritious meals provided.

Agency Name: **Salvation Army**
Address: 1402 Rhem Avenue, New Bern, NC 28562
Phone: 252.637.2277
Email: sara.kratz@uss.salvationarmy.org
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.

Agency Name: **Vanceboro Christian Help Center**
Address: 411 White Street, Vanceboro, NC 28586
Phone: 252.244.1141
Email: Vchcenter@gmail.com
Hours of Operation: Mondays, Wednesdays & Fridays from 8am-12pm
Service(s) Offered: Dedicated to improving live of our neighbors and community through weekly pantry service. In addition, we managed a Thrift Store with slightly used clothing and household items for a minimal donation.

Former Offender/Justice Involved Services

Agency Name: **Craven-Pamlico Re-Entry Council**
Address: 503 Guion Street, New Bern, NC 28562
Phone: 252.497.2009 Ext. 201
Email: wilsona@cravencc.edu
Website: www.cravencc.edu
Hours of Operation: Please call for an appointment.
Service(s) Offered: Assist former offenders with removing employment, training, and housing barriers to they can successfully reenter society.

Agency Name: **Goshen Medical Center, Inc.**
Address: 4007 Dr. M. L. K. Jr. Blvd., New Bern, NC 28562
Phone: 252.772.9995
Website: goshenmedical.org
Hours of Operation: Monday & Wednesday 8am-5pm | Tuesdays & Thursday 8am-7pm | Fridays 8am-12pm
Service(s) Offered: Provides complete medical care to justice involved individuals with release papers for \$1.00. If not recently released, they use a sliding scale for services.

Agency Name: **Tried by Fire, Inc. – My Sister’s House**
Address: 524 Roundtree Street, New Bern, NC 28560
Phone: 252.637.2339
Email: info@triedbyfireinc.org
Website: triedbyfireinc.org
Hours of Operation: Please call for an appointment.
Service(s) Offered: Assist women to start over post-incarceration. Partners with other agencies, churches, organizations, and individuals to help provide counseling, education, training, housing, employment, criminal justice compliance and other basic needs for justice-involved women.

Health Care

Agency Name: **Craven County Community Health Center**
Address: 508 US Hwy 70, Havelock, NC 28532
Phone: 252.444.1533
Email: health@cravencountync.gov
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: The Community Health Centers offers the following services: Annual Wellness exams for children and adults, Chronic Disease Management, Immunizations, Lab Services, and Sick visits for adults and children.

Agency Name: **Craven County Health Department**
Address: 2818 Neuse Boulevard, New Bern, NC 28561
Phone: 252.636.4920
Fax: 252.636.4970
Email: health@cravencountync.gov
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Promotes sound health policies, prevent and control the spread of disease, and safeguard the integrity of the environment for all citizens of Craven County.

Agency Name: **Goshen Medical Center, Inc.**
Address: 4007 Dr. M. L. K. Jr. Blvd., New Bern, NC 28562
Phone: 252.772.9995
Website: goshenmedical.org
Hours of Operation: Monday & Wednesday 8am-5pm | Tuesdays & Thursday 8am-7pm | Fridays 8am-12pm
Service(s) Offered: Our mission is to provide access to affordable health care for all people in eastern North Carolina, despite their ability to pay.

Agency Name: **MERCI Clinic**
Address: 1315 Tatum Drive, New Bern, NC 28560
Phone: 252.633.1599
Fax: 252.634.9889
Email: hello@merciclinic.org
Website: www.merciclinic.org
Primary Care Hours: Tuesdays & Thursdays from 8am-5pm
Pharmacy Hours: Tuesdays & Thursdays from 10:30am-4pm
Service(s) Offered: Free Primary Care Clinic, pharmacy and dental services to eligible uninsured adult (ages 18-64) residents of Craven, Jones, and Pamlico Counties at or below 300% of the Federal Poverty Level.

Housing/Rent/Utilities

Agency Name: **Catholic Charities**
Address: 502 Middle Street, New Bern, NC 28560
Phone: 252.638.2188
Fax: 252.638.2417
Website: www.catholiccharitiesraleigh.org/new-bern/
Hours of Operation: Monday - Thursday from 9am-12pm & 1pm-3pm or by appointment
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and provides referrals for clinical counseling services and other needs we cannot provide to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: **Coastal Community Action**
Address: 303 McQueen Ave., Newport, NC 28570
Phone: 252.223.1630
Fax: 252.233.1689
Website: www.coastalca.org
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

Agency Name: **Department of Social Services – Craven County**
Address: 2818 Neuse Boulevard, New Bern, NC 28561
Phone: 252.636.4900
Fax: 252.636.4946
Emergency Phone: **252.633.2357**
Email: cravencountydss@cravencountync.gov
Website: www.cravencountync.gov/275/Social-Services
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Offers Protective Services for Children, Foster Care, Adoptions, Crisis Intervention, Adult Protective Services, Rest Home Monitoring, In Home Care, Medicaid, Food Stamps, Work First Cash Assistance, Work First Employment Services, Energy Assistance; Subsidized day care, and services for Seniors over 60 with a congregate meal site, meals on wheels, and health promotion activities.

Agency Name: **Habitat for Humanity of Craven County**
Address: 930 Pollock Street, New Bern, NC 28562
Phone: 252.633.9599
Fax: 252.633.2451
Website: www.cravencountyhabitat.org
Hours of Operation: Monday – Friday from 9am-5pm
Service(s) Offered: Dedicated to eliminating substandard housing locally and worldwide through constructing, rehabilitating and preserving homes; by advocating for fair and just housing policies; and by providing training and access to resources to help families improve their shelter conditions.

Agency Name: **New Bern Housing Authority**
Address: 1307 Tatum Drive, New Bern, NC 28563
Phone: 252.633.0800
Fax: 252.633.9496
Website: www.newbernha.org
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Offers clean and healthy living environments for reasonable rents scaled by income. We welcome you to visit our communities and consider making your home with us.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563 (Use Cypress Street for Client Services, Emergency Shelter is Accessed via George Street)
Phone: 252.633.2767 Ext. 1 (Client Services: Rental & Utility Assistance) & Ext. 2 (Shelter Services)
Email: khenderson@rcsnewbern.com (Client Services: Rental & Utility Assistance) & mkazan@rcsnewbern.com (Shelter Services)
Website: www.rcsnewbern.com
Hours of Operation: Client Services Monday-Friday 9a-4p | Emergency Shelter Monday-Sunday 3:00pm-7:00am
Service(s) Offered: We are committed to preventing homelessness and providing shelter for those in need. To help individuals and families stay in their current homes, we offer rental and utility assistance. These services are designed to provide stability and prevent displacement. For those experiencing homelessness, we offer three comprehensive sheltering services: Emergency Crisis Shelter: A 20-bed facility offering an overnight haven for individuals experiencing homelessness. Clients must report to the police department for clearance before their initial visit. This is only required before the first night of stay. Veteran’s Residence: A five-unit residence on our George Street campus, providing consistent housing for veterans while they work with a case manager to achieve self-sufficiency. Family Residence: A four-unit residence on our George Street campus, offering stable housing for families experiencing homelessness as they work with a case manager to achieve self-sufficiency. Our goal is to maintain dignity and empower clients to achieve self-sustainment and security during their time at RCS. We also provide comprehensive case management to support individuals in their journey towards stability and independence.

Agency Name: **Twin Rivers Opportunities, Inc.**
Address: 318 Craven Street, New Bern, NC 28560
Phone: 252.637.3599
Fax: 252.637.0507
Email: tro_section8@earthlink.net
Website: www.twinrivershousing.com
Hours of Operation: Monday – Thursday from 8am-5pm
Service(s) Offered: Provides housing assistance and home ownership opportunities to very low-income families residing in Craven, Jones, and Pamlico Counties. This includes Section 8 Rental Assistance, FSS Programs and housing.

Legal Services

Agency Name: **Legal Aid of North Carolina**
Address: 301 Evans Street, Suite 102, Greenville, NC 27858
Phone: 252.758.0113
Fax: 252.758.2843
Toll Free: **866.219.5262**
Hours of Operation: Monday-Friday 8:30am- 5pm
Website: www.legalaidnc.org
Service(s) Offered: Provides free legal help to low-income individuals in Beaufort, Carteret, Craven, Hyde, Jones, Martin, Pamlico, Pitt, Tyrell, and Washington Counties.

Library Services

Agency Name: **Cove City – Craven County Public Library**
Address: 102 North Main Street, Cove City, NC 28523
Phone: 252.638.6363
Fax: 252.638-4639
Website: mycprl.org/cove-city
Hours of Operation: Monday – Thursday from 10am-6pm & Friday 10am-2pm
Service(s) Offered: Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

Agency Name: **Havelock – Craven County Public Library**
Address: 301 Cunningham Boulevard, Havelock, NC 28532
Phone: 252.447.7509
Fax: 252.447.7422
Website: havelocklibrary.org
Hours of Operation: Monday – Thursday from 9am-7pm Friday from 10am – 6pm & Saturdays from 12pm-4pm
Service(s) Offered: Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

Agency Name: **New Bern – Craven County Public Library**
Temporary Location: 400 Johnson Street, New Bern, NC 28560
Phone: 252.638.7800
Fax: 252.638.7817
Website: mycprl.org/home
Hours of Operation: Monday – Thursday from 9am-7pm & Friday & Saturday from 9am-6pm
Service(s) Offered: Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

Agency Name: **Vanceboro – Craven County Public Library**
Address: 7931 Main Street, Vanceboro, NC 28586
Phone: 252.244.0571
Fax: 252.244.1335
Website: newbern.cpclib.org
Hours of Operation: Monday – Friday from 10am- 6pm
Service(s) Offered: Creates young learners and foster lifelong learning. Provides info, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

Local/County Government

Agency Name: **City of Havelock**
Address: 1 Governmental Avenue, Havelock, NC 28532
Phone: 252.444.6400
Fax: 252.447.0126
Email: mweigl@havelocknc.us
Website: www.havelocknc.us
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)

Agency Name: **City of New Bern**
Address: 300 Pollock Street, New Bern, NC 28560
Phone: 252.636.4000
Fax: 252.639.2841
Email: blanco@newbernnc.gov
Website: www.newbernnc.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)

Agency Name: **Craven County Government**
Address: 406 Craven Street, New Bern, NC 28560
Phone: 252.636.6600
Fax: 252.637.0526
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)

Agency Name: **Craven County Register of Deeds**
Address: 226 Pollock Street, New Bern, NC 28560
Phone: 252.636.6617
Fax: 252.636.1937
Email: regdeeds@cravencountync.gov

Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Serves as a depository of record of real estate deeds or other land titles that for the citizens of Craven County.

Agency Name: Town of Bridgeton
Address: 202 B. Street, Bridgeton, NC 28519
Phone: 252.637.3697
Fax: 252.637.9844
Website: www.townofbridgeton.org

Agency Name: Town of Cove City
Address: P. O. Box 12, Cove City, NC 28523
Phone: 252.638.3070
Email: sonja@covecitync.com
Website: www.cravencountync.gov/1837/Cove-City

Agency Name: Town of Dover
Address: P. O. Box 128, Dover, NC 28526
Phone: 252.523-9610
Email: townclerk@townofdovernc.com
Website: www.cravencountync.gov/1836/Dover

Agency Name: Town of River Bend
Address: 45 Shoreline Drive, River Bend, NC 28562
Phone: 252.638.3870
Fax: 252.638.2580
Email: townclerk@riverbendnc.org
Website: www.riverbendnc.org/

Agency Name: Town of Trent Woods
Address: 898 Chelsea Road, Trent Woods, NC 28562
Phone: 252.637.9810
Fax: 252.637.0280
Email: townoftrentwoods@embarqmail.com
Website: www.trentwoodsnc.org/

Agency Name: Town of Vanceboro
Address: 7950 Main Street, Vanceboro, NC 28586
Phone: 252.244.0919
Fax: 252.244.1387
Email: beverlyd@vanceboronc.com
Website: vanceboronc.com

Mental Health

Agency Name: **Carolina Therapy Connection**
Address: 609 McCarthy Blvd., New Bern, NC 28562
Phone: 252.341.9944
Fax: 252.439.0957
Website: carolinatherapyconnection.com
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: We offer counseling for all ages, supporting the mental health and well-being of children, teens, and adults. Our trauma-focused therapy helps individuals process and heal from traumatic experiences. Additionally, we provide teletherapy options, offering flexible virtual sessions for counseling and mental wellness to accommodate busy schedules.

Agency Name: **Craven County Health Department – SIDS Counseling**
Address: 2818 Neuse Blvd., New Bern, NC 28562
Phone: 252.636.4920
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Counseling to family and childcare providers who have experience an unexplained infant death.

Agency Name: **Crossroads Adult Mental Health CarolinaEast Medical Center**
Address: 2000 Neuse Boulevard, New Bern, NC 28561
Phone: 252.638.8204
Website: www.carolinaeasthealth.com
Service(s) Offered: Provides individualized psychiatric care in a warm, supportive atmosphere.

Agency Name: **EasterSeals PORT Health**
Phone: 252.639.7414
Address: 1309 Tatum Drive, New Bern, NC 28562
Website: eastersealsport.com
Service(s) Offered: We are a trustworthy, compassionate partner providing exceptional disability and behavioral health services to help our neighbors live their best lives. Services include: Autism + ABA Services, Child Development, Employment Services, Foster Care Services, Individual & Community Services, Mental Health for Youth & Adults, Outpatient Treatment, Residential Services, Substance User Treatment and Technology & Resources

Agency Name: **Hesed Place**
Address: 2619 Trent Road, New Bern
Phone: 252.259.1317
Email: hesed@hesedplace.com
Hours of Operation: By Appointment Only
Service(s) Offered: Our mission is to provide progressive, personal, and community resources to complex trauma survivors and a path to healing for adults who are interested. We strive to maximize human potential for freedom, growth, and independence in life through empowerment of collaborative community service.

Agency Name: **Hope4NC**
24-Hour Crisis Line: **855.587.3463**
Text “**Hope**” to: 855.587.3463
Service(s) Offered: Connects North Carolinians with emotional support and mental health resources to help build coping skills and resilience during times of crisis. The helpline is available free of charge to everyone in North Carolina’s 100 counties.

Agency Name: **RHA Health Services**
Address: 104 Pirates Road, New Bern, NC 28562
Phone: 800.848.0180
Fax: 919.803.2963
24-Hour Crisis Line: **844.709.4097**
Website: rhahealthservices.org
Service(s) Offered: Provides a team of Behavioral Health Professionals and Crisis Intervention Specialists for on-site treatment, stabilization and support for the following counties: Brunswick, Carteret, Craven, Jones, New Hanover, Onslow, and Pamlico.

Agency Name: **Trillium Health Resources**
Address: 201 West First Street, Greenville, NC 27858
Business Line: 866.998.2597
24-Hour Access: **877.685.2415**
Website: www.trilliumhealthresources.org
Hours of Operation: Monday – Friday from 8:30am-5pm (Except federal holiday)
Service(s) Offered: Manages mental health, substance use, and intellectual/developmental disability services in eastern North Carolina. Cover the following counties: Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, and Washington.

Referral & Information Services

Agency Name: NC 2-1-1
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: www.nc211.org
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offered: NC 2-1-1 is an information and referral service provided by United Way of North Carolina. Accessible via an easy-to-remember, three-digit number, families and individuals can call to obtain free and confidential information on health and human services and resources within their community.

Agency Name: NCCARE360
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: nccare360.org/request-assistance/
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offer: NCCARES360 is the first statewide health care and human services organizations with a shared technology that enables a coordinated, community-oriented, person-centered approach for delivering care in North Carolina. NCCARE360 helps providers electronically connect those with identified needs to community resources and allow for feedback and follow up. This solution ensures accountability for services delivered, provides a “no wrong door” approach, closes the loop on every referral made, and reports outcomes of that connection. NCCARE360 is available in all 100 counties across North Carolina.

Refugee Services

Agency Name: Interfaith Refugee Ministry
Address: 1913 Trent Blvd., New Bern, NC 28562
Phone: 252.633.9009
Website: helpingrefugees.org
Hours of Operation: Monday – Friday from 9am-5pm
Service(s) Offered: Interfaith Refugee Ministry is a dedicated to helping refugees rebuild their lives in eastern North Carolina. Our task is to assist refugees with the basic necessities when they first arrive in New Bern and surrounding areas. This includes, but is not limited to, assistance with housing, food, clothing, employment, learning English, and cultural orientation.

Senior/Home Health Services

Agency Name: 3HC, Inc.
Address: 150 Techon Way, Pollocksville, NC 28573
Phone: 252.527.3869
Fax: 252.224.0329
Toll Free: 800.753.4443
24-Hour Referral: 800.692.4442
Website: www.3hc.org
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)

Service(s) Offered: 3HC continues to provide quality care in the comfort of the place you call home through an array of services, such as skilled nursing, physical therapy, occupational therapy, speech therapy, social work and home health nursing aides. We serve Craven, Jones and Pamlico Counties.

Agency Name: **City of Havelock Senior Center**
Address: 103 Trader Avenue., Havelock, NC 28323
Phone: 252.444.6445
Website: www.havelocknc.us
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays) (**call for appt**)
Service(s) Offered: Provides a variety of recreational, fitness and social opportunities for all senior citizens who reside in Havelock

Agency Name: **Coastal Community Action**
Address: 303 McQueen Ave., Newport, NC 28570
Phone: 252.223.1630
Fax: 252.233.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday – Fridays from 8am-5pm
Service(s) Offered: Offers Foster Grandparent Program, Retired & Senior Volunteer, Senior Companion, HUD Section 8 Rental Assistance, Weatherization Assistance, Essential Single-Family Rehab Program, Heating/Air Repair & Replacement Program & Children’s Services.

Agency Name: **Craven County Hospice**
Address: 2818 Neuse Boulevard, New Bern, NC 28561
Phone: 252.636.4930
Fax: 252.636.5301
Email: hospice@cravencountync.gov
Website: www.cravencountync.gov
Service(s) Offered: Provides end-of-life care and support services for patients, their families and caregivers.

Agency Name: **Craven County Senior Center**
Address: 811 George Street, New Bern, NC 28560
Phone: 252.638.1790
Fax: 252.638.3120
Website: ccseniorservices.weebly.com
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Provides home delivered meals each weekday to approximately 160 older adults. Also, provides a variety of recreational, fitness and social opportunities for all senior citizens who reside in Craven County.

Agency Name: **Department of Social Services – Craven County**
Address: 2818 Neuse Boulevard, New Bern, NC 28561
Phone: 252.636.4900
Fax: 252.636.4946
Emergency Phone: **252.633.2357**
Email: cravencountydss@cravencountync.gov

Website: www.cravencountync.gov/275/Social-Services
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Offers Protective Services for Children, Foster Care, Adoptions, Crisis Intervention, Adult Protective Services, Rest Home Monitoring, In Home Care, Medicaid, Food Stamps, Work First Cash Assistance, Work First Employment Services, Energy Assistance; Subsidized day care, and services for Seniors over 60 with a congregate meal site, meals on wheels, and health promotion activities.

Agency Name: **Eastern Carolina Council**
Address: 233 Middle Street, Suite 300, New Bern, NC 28563
Phone: 252.638.3185 ext. 3001
Fax: 252.638.3187
Email: eccadmin@eccog.org
Website: www.eccog.org
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: To advocate, plan, develop and support comprehensive system of quality services designed to attain and preserve quality of life, health, and independence of older adults, individuals with disabilities, and caregiver.

Services for the Blind

Agency Name: **NC Division of Services for the Blind**
Address: 3240 Burnt Mill Drive, Suite 7, Wilmington, NC 28403
Phone: 910.251.5743
Toll-Free: **800.422.1884**
Fax: 910.251.2660
Website: www.ncdhhs.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Provides services to people who are visually impaired, blind, and deaf-blind to help them reach their goals of independence and employment. Counties served: Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, New Hanover, Onslow, Pamlico, Pender, and Wayne.

Services for Deaf & Hard of Hearing

Agency Name: **NC Division for the Deaf & Hard of Hearing**
Address: 2705 Wooten Boulevard, Wilson, NC 27893
Phone: 252.243.3104
Toll Free: **800.999.6828**
Video Phone: 252.674.1141
TTY: 252.243.1951
Toll Free TTY: **800.205.9925**
Fax: 252.243.7634
Website: www.ncdhhs.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Work to ensure all Deaf, Hard of Hearing, or Deaf-Blind North Carolinians have the ability to communicate their needs and to receive information easily and effectively in all aspects of their lives. Counties

served: Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Edgecombe, Gates, Greene, Halifax, Hertford, Hyde, Lenoir, Martin, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wayne and Wilson.

Substance Abuse Services

Agency Name: **Alcoholics Anonymous Eastern North Carolina**
24-Hour Hotline: **252.633.3716**
Website: www.aaeasternnc.org
Service(s) Offered: Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt, and Wayne.

Agency Name: **Coastal Coalition for Substance Abuse Program**
Address: 601 Broad Street, New Bern, NC 28563
Phone: 252.649.1615
Website: www.ccsap.org
Service(s) Offered: Collaborate with stakeholders to reduce substance abuse among youth and adults by promoting the factors that minimize the risk of substance abuse and by addressing the factors in the community that increases the risk of substance abuse. Creating communities Free from Substance Abuse in Carteret, Craven, Jones, Onslow and Pamlico Counties.

Agency Name: **Craven County Opioid Epidemic Response**
Address: 2822 Neuse Boulevard, New Bern, NC 28562
Phone: 252.636.7262
Email: katelyn.godley@cravencountync.gov
Hours of Operation: Monday – Friday 8am-5pm
Website: www.cravencountync.gov/1869/Opioid-Epidemic-Response
Service(s) Offered: A county collaborative on countering the opioid crisis in Craven County. Offering free Naloxone & Naloxone training, Opioid Overdose Response Training, linkage to local treatment and recovery options, community outreach and collaboration, youth and adult substance use prevention education, medication safety and overdose prevention materials.

Agency Name: **Craven County's HOPE (Heroin Opiate Prevention Education)**
Address: 156 Perrytown Road, New Bern, NC 28562
HOPE Line: **252.514.8626**
HOPE Email: cravencountyshope@gmail.com
Website: cravenhope.org
Service(s) Offered: Facilitating real answers and seeking real results to help those struggling with addiction.

Agency Name: **Hilltop Comprehensive Substance Use Services**
Address: 1405 S. Glenburnie Road, New Bern, NC 28562
24-Hour Hotline: **25.638.7875**
Website: rhahealthservices.org/substance-use-opioid-treatment/hilltop/
Service(s) Offered: Offers an intensive outpatient day treatment program for people in recovery from substance use disorder and other services.

Agency Name: **NC Region of Narcotics Anonymous - Down East Area**
Address: DEANA, P. O. Box 590, Bridgeton, NC 28519
24-Hour Hotline: **866.321.1631**
Website: www.ncregion-na.org/down-east-area
Service(s) Offered: Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt and Wayne.

Agency Name: **Oxford House, Inc.**
Phone: 252.503.3535
Email: Donald.murrell@oxfordhouse.org
Website: www.oxfordhouse.org
Service(s) Offered: We are a shared residence where people in recovery from drug and alcohol addiction can live together and support each other in a drug and alcohol-free environment. There is no house manager or outside authority. Oxford House members share the house responsibilities. An Oxford House member can stay as long as they like, provided they stay drug and alcohol free, are not disruptive, and pay their share of house expenses.

Agency Name: **Port Health Services**
Address: 1309 Tatum Drive, New Bern, NC 28560
Phone: 252.672.8742
Fax: 252.638.3742
Crisis Line: **866.488.7678**
Website: www.porthhealth.org
Service(s) Offered: Improves the lives, health, and well-being of individuals and families dealing with substance use and mental health disorders by providing a comprehensive range of services.

Agency Name: **Realize U 252**
Address: P. O. Box 493, New Bern, NC 28562
Phone: 252.499.0134
Email: director@realizeu252.org
Website: www.realizeu252.org
Service(s) Offered: Realize U 252/ North Carolina and Nationally certified Addiction Recovery Residence Program which provides a comprehensive and holistic model for Drug and alcohol addiction recovery that offers our clients the greatest chance for thriving in their recovery.

Transportation

Agency Name: **Craven Area Rural Transit System (CARTS)**
Address: 1106 Clarks Road, New Bern, NC 28562
Phone: 252.636.4917
Fax: 252.636.4919
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 7am-5:15pm (Except county holidays)
Service(s) Offered: Public transit system offering the Omnibus fixed route system for set locations within New Bern. Transportation to other locations within the county is available based on availability. Please call CARTS to schedule transportation no less than two business days in advance. Fares range from \$1.00 to \$6.75 per trip determined by the distance. Vehicles are accessible to accommodate most mobility devices. CARTS provides service in Craven, Jones, and Pamlico Counties.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563 (Use Cypress Street for Client Services)
Phone: 252.633.276 Ext. 1 (Client Services)
Email: khenderson@rcsnewbern.com (Client Services)
Hours of Operation: Monday-Friday 9a-4pm
Service(s) Offered: We understand the importance of reliable transportation for individuals and families. We provide CARTS passes and gas cards (subject to availability of funds) to those experiencing transportation difficulties. Our goal is to ensure that our clients have the means to access essential services and opportunities.

Veteran Services

Agency Name: **Craven County Veteran Services Office**
Address: 2402 Dr. M.L.K. Jr. Boulevard, New Bern, NC 28562
Phone: 252.636.6611
Fax: 252.636.2650
Email: jfutrell@cravencountync.gov
Website: www.cravencountync.gov
Hours of Operation: Monday - Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Assist all Craven County military veterans and their eligible family members with applying for benefits through the Department of Veteran Affairs and other agencies. Please call and schedule an appointment.

Agency Name: **Department of Veterans Affairs – Durham VA Medical Center**
Address: 508 Fulton Street, Durham, NC 27705
Phone: 919.286.0411
Toll Free: **888.878.6890**
Website: www.durham.va.gov
Service(s) Offered: Provides primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

Agency Name: Department of Veterans Affairs – Greenville Health Care Ctr
Address: 401 Moye Boulevard, Greenville, NC 27834
Phone: 252.830.2149
Website: www.durham.va.gov/locations/Greenville.asp
Hours of Operation: Monday - Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: VA's medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

Agency Name: NCSERVES (NCCARES360)
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: nccare360.org/ncserves/
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offer: NCServes joins forces with NCCARE360, bringing coordinated care and resources to North Carolina's military community. "Unifying the technology and resources of NCCARE360 and NCServes brings an improved experience for North Carolina's military community," said Jeff Smith, Military and Veterans Program Liaison, North Carolina Department of Health and Human Services. "By joining forces, we will increase the number of resources available to our active-duty service members, veterans and their families."

Agency Name: Religious Community Services
Address: 919 George Street, New Bern, NC 28563 (Use Cypress Street for Client Services)
Phone: 252.633.276 Ext. 2 (Client Services)
Email: mkazan@rcsnewbern.com (Client Services)
Hours of Operation: Monday-Friday 9a-4pm
Service(s) Offered: For veterans (male and female) experiencing homelessness, we offer a five-unit residence on our campus, providing consistent housing for veterans while they work with a case manager to achieve self-sufficiency. Our goal is to maintain dignity and empower clients to achieve self-sustainment and security during their time at RCS. We also provide comprehensive case management to support veterans in their journey towards stability and independence.

Agency Name: Veteran Crisis Line
24 Hour Hotline: 988 then press 1
Text: 838255
Website: www.veteran Crisis Line.net
Service(s) Offered: If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week. It is a free, anonymous, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

Agency Name: **Veteran’s National Call Center for Homeless Veterans**
24 Hour Hotline: **877.424.3838**
Website: www.va.gov/homeless/nationalcallcenter.asp
Service(s) Offered: Free Help for Homeless Veterans. Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

Agency Name: **VetCenter**
Address: 221 Memorial Drive, Jacksonville, NC 28546
Phone: 910.577.1100
Website: www.vetcenter.va.gov
Hours of Operation: Monday - Friday from 7:30am-4:30pm
Service(s) Offered: Offers confidential help for Veterans, service members, and their families at no cost in a non-medical setting. Services include counseling for needs such as, posttraumatic stress disorder (PTSD), and the psychological effects of military sexual trauma (MST).

Agency Name: **Women Veterans Health Care**
24 Hour Hotline: **855.829.6636**
Website: www.womenshealth.va.gov
Hours of Operation: Monday - Friday from 8am-10pm, Saturdays 8am-6:30pm
Service(s) Offered: Provides primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventative care, contraceptive services, menopause management, screenings, including pap smear, and gynecology.

Agency Name: **Work for Warriors NC (Former: NCNG Employment Center)**
Phone: 984.661.3190
Email: sandra.wyatt6.ctr@army.mil
Website: workforwarriorsnc.org
Hours of Operation: Monday – Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: Are you are a military service member, veteran, spouse, or dependent? Work for Warriors North Carolina is here to assist with all your employment needs. We provide services such as but not limited to resume enhancement, interview preparation, career transition assistance, and profile development at no cost.